



630-548-9500

www.elitecaremanagement.com

Let our family take care of yours.

Masks and Related PPE, based on patient presentation

For COVID-19 positive patients - Use N95 mask, goggles, gowns, and gloves

For symptomatic patients, COVID-19 test pending - Use surgical mask, and any other necessary PPE

For asymptomatic patients awaiting test results - Use surgical mask, and any other necessary PPE

For asymptomatic patients with known exposure- Use surgical mask and any other necessary PPE

For patients and employees who are uncomfortable receiving or providing care without a mask—even though it is not deemed medically necessary for safe care delivery.



There is no higher priority than the safety of our clients, caregivers and nurses. We aim to help keep all of you out of harm's way and to support you through this challenging time.

Rest assured that our Elite management team has been working hard for the past several weeks to provide the most credible tools and resources to our clients and medical staff. Our entire team is continually educated on the best practices to minimize risk and exposure to COVID-19.

Our management team are closely monitoring updates from the CDC (Centers for Disease Control and Prevention) and the WHO (World Health Organization) to ensure we are swiftly adjusting and responding to changes as they happen.

On our website homepage, you will find a link to our COVID-19 Educational Resources Page, which provides tools and resources to help minimize risk and exposure.

We will continue to closely monitor the situation and take actions necessary to help keep our clients, caregivers safe while providing the quality home care you have come to expect.

If you know a company or an individual that is able to donate personal protective equipment (PPE) or supplies please contact Sarah Martinez at smartinez@eliteathome.com or 630-364-7330.

Our hearts go out to everyone who has been impacted by this worldwide crisis.

For more information, please visit <https://elitecaremanagement.com/covid-19/>

you may use a non-PPE mask for you or your client's comfort level such as a homemade mask. PPE, and especially masks, are at shortage levels and need to be retained for those patients and caregivers who are closely interacting with the COVID-19 virus.

How to put on, use, take off and dispose of a mask

- Before putting on a mask, clean hands with alcohol-based hand rub or soap and water.
- Cover mouth and nose with mask and make sure there are no gaps between your face and the mask.
- Avoid touching the mask while using it; if you do, clean your hands with alcohol-based hand rub or soap and water.
- Replace the mask with a new one as soon as it is damp and do not reuse single-use masks.
- To remove the mask: remove it from behind (do not touch the front of mask); discard immediately in a closed bin; clean hands with alcohol-based hand rub or soap and water.



The CDC recommends that **health care workers** utilize National Institute for Occupational Safety and Health (NIOSH)-approved N95 respirators or higher to assist in preventing exposure to the coronavirus (COVID-19), especially in instances where they are providing care to an individual who is exhibiting symptoms or is known to have the virus.

According to the World Health Organization (WHO) and the CDC, the increase in demand has caused a shortage in the supply of N95 respirators and many suppliers have reported that it may be several months before they expect to have them back in stock. The CDC suggests that health care workers "protect themselves when caring for patients by adhering to infection prevention and control practices... It should be noted that Personal Protective Equipment (PPE) such as the N95 respirator is just "one aspect of safe care of patients which COVID-19."

In the event that you need to wear a protective mask, the following guidelines from the [WHO website](#) explain how to do so properly. A link to a video demonstrating proper mask use is included.

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What is the best way to wear and dispose of masks?



We will all get through this together!

Elite Care Management is taking the following steps to ensure patient and staff safety and are in regular contact with all of our staff with news and health care industry updates.

Face Masks

Elite Care Management is recommending all staff wear homemade cloth masks when providing contact closer than 6ft. Recently, a text was sent out stating Elite has limited homemade masks available, but asked staff to please look into getting their own ASAP. If they do not have a homemade mask, they were asked to reply back to the text with their address so we can send out immediately.

Sanitizer

Elite Care Management recently purchased hand sanitizer from a distillery. Our Naperville location now has 8oz bottles available that staff will need to pick up. Unfortunately sanitizer cannot be mailed. We are asking staff to save the bottle to be refilled at a later time. For more information, please call the Elite Care Management office.

Check Temperature

Elite Care Management is recommending employees check their temperature six hours prior to their shift. If they have a temperature above 99.8, they will need to call the agency immediately.

Screening

Employee and Client Screening Measures continue to use your assessment questions to guide your understanding of client risk particularly around travel to a level 3 country, community exposure, or household in contact with someone who has the disease.

